

co-creating (public) services with stories of lived experience Symposium

An Institute of Community Reporters (ICR) Annual Conference Event

AGENDA

9:45am – 4:30pm / 6th June 2019

Engine Hall @ The People's History Museum, New Ct St, Manchester, M3 3ER.

9:45 – 10:00am / Arrivals

10:00am – 10:45am / A welcome to the Symposium
Gary Copitch, People's Voice Media

10:45am – 11:45am / 'Making It Real' and gathering stories of lived experience
Cat Duncan-Rees, TLAP and Isaac Samuels, NCAG

11:45am – 12:00pm / Break

12:00pm – 1:00pm / The Our Voices approach to curating stories for impact
Hayley Trowbridge, People's Voice Media and Brook Howells, AQuA

1:00pm – 2:00pm / Lunch

2:00pm – 3:00pm / Mobilising local voice to create policy ideas in VOICITYs
Matt Bell, the ICR and Judit Keller, Hungarian Academy of Sciences

3:00pm – 3:15pm / Break

3:15pm – 4:15pm / Co-Creation in Public Services CoSIE Talks and Dialogue
Dialogue Facilitator: Sandra Geelhoed, Hogeschool Utrecht

- *Helen Gunn, Interserve / The challenges of co-creation*
- *Jessica Dijkman, Houten Municipality / Paved with good intentions*
- *Ania Miśniakiewicz, Fundacja Aktywny Senior / Inclusive Design Processes*
- *Rob Wilson / Northumbria University / Moral Ordering of Social Innovation*
- *Outi Linnossuo, TUAS / Young People's Voice & Child Protection in Finland*
- *Mandy Warren, Interserve / Reflections on co-creation in practice*
- *Michael Willoughby, UPV / Change barriers & the politics of deep listening*

4:15pm – 4:30pm / Symposium Summary